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Installation Guidelines for Fixed and Fixed-Offset

**Approved 09/21/2022** 



### **Installation Guideline Disclaimer**

This document contains general installation guidelines for Graham Architectural products and does not address each particular condition or installation. Shop drawing installation details may vary from these Guidelines as these Guidelines do not address each particular condition so any variances should be addressed by the design professional. These Guidelines do not address the structural adequacy on any installation and such should be addressed by a design professional. Anchorage to existing or proposed wall conditions are not addressed in this document. Sealant compatibilities and application details should be reviewed by the sealant manufacturers. This document does not address the interface between the window system and the buildings weather barrier system and should be reviewed by the waterproofing consultant. It is generally recommended that insulation be installed in all voids created in the installation of a thermally improved system, but the application of insulation in wet areas needs to be addressed by the design professional and the particular type of insulation may need to be specified.



Thank you for your purchase of Graham Architectural Windows. These instructions include the installation and initial adjustment instructions of the windows. Read these instructions before starting any installation.

### Receiving, Handling, and Storage

The proper receiving, handling and storage of windows is critical to the performance of the products throughout their service life. Abuse of the products during these processes will affect their operation and appearance. Even if the effects are not immediately noticed, they could surface later in the life of the product. The following are precautions that need to be followed.

<u>Receiving:</u> Prior to receiving the shipment of the windows, ensure that there is an adequate location to receive the windows and enough manpower and equipment to off load the products.

- Depending on the glass configuration and the size of the windows, the windows may be extremely heavy. A loading dock or glass manipulator may be needed to offload the windows without damaging them. Contact Graham Architectural to determine the weight of any windows that are over 40 square feet.
- Most trucking companies allow a 3 hour off-loading time, and will charge a detention fee if the truck is not off-loaded within that time period. That should be considered when determining the location where the truck will be off-loaded and how much manpower will be needed to complete the process.
- Ensure that the storage location is close to the off-loading area. The product storage area must meet the requirements listed in the "Storage" section below.

### Handling: HANDLE CAREFULLY - DO NOT DROP.

- It's recommended to use a glass manipulator for large or heavy units. Ensure that there is enough manpower to lift and maneuver the windows. Use glass cups when possible. Only use material handling equipment that will not damage the finish of the products.
- Do not use any of the grids for lifting or manipulating the window. Glazed products must always be transported vertically.

#### Storage:

- The storage location for any finished products must be cordoned off to prevent damage from other trades, such as moving equipment.
- Stack vertically and on their sills with adequate separation so window parts (including hardware) will not rub together. All products should be stored on top of wood blocking to protect the finish and weather-strip. Blocking will also be needed between the frame and any object that can damage the window frame.



- Ensure that the products cannot be blown over by the wind and limited to stacking of five (5) units before alternate support is given. If the windows are going to be stored for a short period of time (less than 1 month), they can be leaned at a 15° 20° angle from vertical, with blocking to prevent them from rubbing/deforming. If they are going to be stored for an extended period of time, they will need stacked vertically (<3° from vertical) with strapping to prevent them from being blown over by the wind.</p>
- Protect windows completely from moisture and dirt prior to installation. It is important
  that all windows that are not installed, are protected from direct contact with rain,
  snow, or ice so as to protect the finish and glazing of the product. If water gets into,
  and is retained in the glazing pocket it will cause the edge seal of the insulating
  glass to fail.
- Storing the windows or doors in the building is preferred, as long as they are not in a high traffic area. If stored in a trailer, or under clear plastic, there must be adequate ventilation to prevent the temperature of the products from exceeding 110° F (43.3° C). Temperatures exceeding this threshold can damage the sealants in the insulating glass. Heat build can also cause stress fractures in the glass. If storing outside, the products must be covered in a manner that will prevent water from getting into the products, while allowing ventilation to prevent excessive temperature or humidity build-up.
- Protect all products from paint, weld spatter, construction debris, cement, plaster, terrazzo, and other construction materials, which include, but are not limited to, alkali based materials or caustic cleaners. This must be removed immediately to prevent damage to the finish of the aluminum or to the clarity of the glass.
- If the windows have been wrapped in a transparent plastic protective wrap, this wrap cannot be on the product for more than 90 days from the date of manufacturing, otherwise, it will be very difficult to remove protective wrap from the window finish.
- Prior to applying sealants, the surfaces must be cleaned and prepared as directed by the sealant manufacturer.

CAUTION – Windows are not to be used as ladders, scaffolds, or supports. Installed window openings are not to be used as construction entrances, unless adequate protection to the window sill and jambs is provided. Damage to any products from any construction activity will void the product warranty for the products in question.

**Note:** Copies of these instructions can be downloaded from www.grahamwindows.com/architectural-resources/technical-information/



### General Installation Instructions

- A. Upon delivery carefully check that all windows have been received undamaged. If any of the windows have been damaged, immediately notify your Graham Representative.
- B. The sill will need adequate support. The sill must be level in accordance with Table #1.

Table #1	Installation Tolerances (+/- Target)			
	Inches/ foot	Inches Maximum	Method of Measurement	
Level (Horizontal Measurement)	1/32"	1/8"	Measure sill using level	
Plumb (Vertical Measurement)	1/32"	1/8"	Measure jambs using level or plumb bob	
True (In Plane Measurement	1/32"	1/8"	Attach strings across corners. Measure where they cross	
Extrusion Straightness	1/64"	1/16"	Measure with straight edge.	
Square (Diagonal Measurement)	N/A	1/16"* 1/8"**	Measure diagonal corners (Difference/2)	
* Openings up to 20 sq. ft.		t. **Openi	**Openings 20 sq. ft. and over	

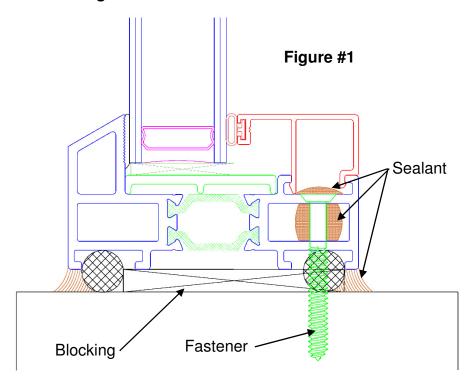
- C. All work should start from established benchmarks and column center lines established by the architectural drawings and the general contractor.
- D. The sequence of installation should be coordinated with the job superintendent, so delays are prevented.
- E. It is not recommended to drill through the sill. If fasteners are required to penetrate the sill; sealant must be applied in the pre-drilled hole first. Drill the hole, clean out the drill shavings/debris, clean around the hole area, apply sealant in the hole, install the fastener, and then seal over the fastener head.
- F. Be aware of allowable edge distance requirements for the fasteners into the substrate, especially when the substrate is masonry. Refer to the fastener manufacturer's instruction for proper usage.
- G. Seal the exterior in accordance with the shop drawings.
- H. Insulate between the window frame and the rough opening (or receptor, if used).
- I. If the windows are to be installed using panning, refer to the Graham Installation Guidelines for the type of panning being used. www.grahamwindows.com/architectural-resources/technical-information/

Note: Panning cannot support the weight of a window without proper shimming.



### **Through Frame Installation**

- A. Position the frame in the opening. Be careful not to twist or rotate the frame during handling or installation.
- B. The fastening schedule will generally be determined by a structural engineer. If a fastening schedule has not



been specified, Graham Architectural recommends applying fasteners a maximum of 9 inches from each corner, and then a maximum of 18 inches apart. (*Note:* Recommended fastening does not apply to projects that have blast mitigation or hurricane requirements)

- C. Apply shims and/or blocking at specified locations (See Figure #1). The window must be level, plum and square in accordance with Table #1.
- D. When fastening through the window frame, seal the heads of the fasteners before and after installation.

### **Receptor Installation**

- A. If the windows are to be installed in a receptor system, refer to the Graham Installation Guidelines for Receptor Systems for more detailed instructions. www.grahamwindows.com/architectural-resources/technical-information/
- B. The window must be level, plum and square in accordance with Table #1 shown on the previous page.

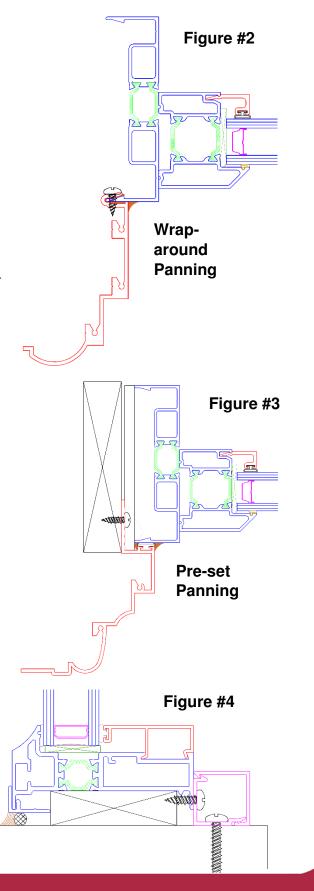


### **Panning Installation**

A. If the windows are to be installed using panning, refer to the Graham Installation Guidelines for the type of panning being used. www.grahamwindows.com/architectural-resources/technical-information/(See Figures #2 & #3).

### **Trim and Clip Installation**

- A. If trim and clip are used, trim clips can be full length or 3" long sections. If sections are used, they will need to be lined up in order for the trim cover to snap in place.
- B. The trim clip to window fastener must be a minimum of #8 x 1/2" screw, or heavier as required to meet project design loads. The trim clip must be attached to the rough opening before attaching it to the window. The trim clip to rough opening fastener is dictated by the substrate. Graham Architectural recommends that the fastener is greater than, or equal to, that of the fastener used at the clip to window (as required to meet project design loads). (See Figure #4)
- C. The fastening schedule will generally be determined by a structural engineer. If a fastening schedule has not been specified, Graham Architectural recommends applying fasteners a maximum of 9 inches from each corner, and then a maximum of 18 inches apart. (Note: Recommended fastening does not apply to projects that have blast mitigation or hurricane requirements)

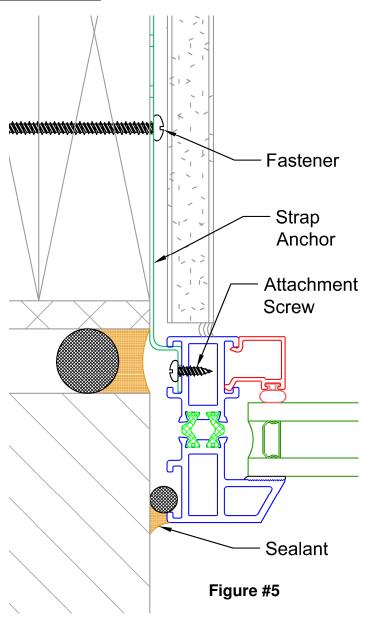




- D. The head and (if used) the sill trim covers are field cut to size. Snap trim covers on using a rubber mallet, or a block of wood with a hammer. Be careful not to dent or scratch the finish on the trim cover when installing it.
- E. The jamb trim covers are field cut to size. Snap trim covers on using a rubber mallet, or a block of wood with a hammer.
- F. The window must be level, plum and square in accordance with Table #1 shown on the previous page.

### **Strap Anchors**

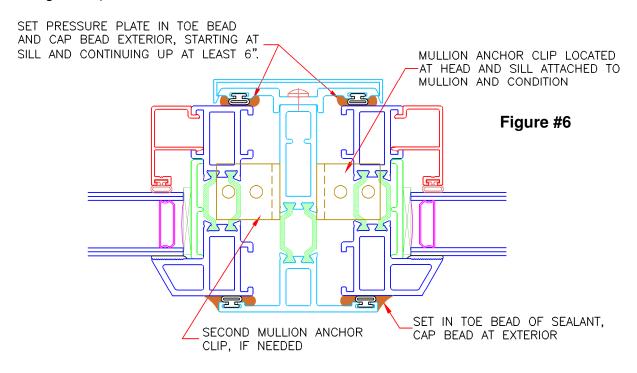
- A. Attach the strap anchors to the window frames at the required spacing with the screws provided. If necessary, bend the strap anchors so they point to the interior of the opening.
- B. Apply shims at the sill to support the window frame. Make sure the sill will be level within the tolerances in Table #1.
- C. Position the window into the opening, making sure that the window is plumb and at the proper set-back from the exterior.
- D. Apply fasteners through the predrilled holes in the strap anchor.
   Apply shims, if needed to position the window properly (See Figure #5).
- E. Apply backer rod and seal the perimeter of the window frame (See Figure #5).





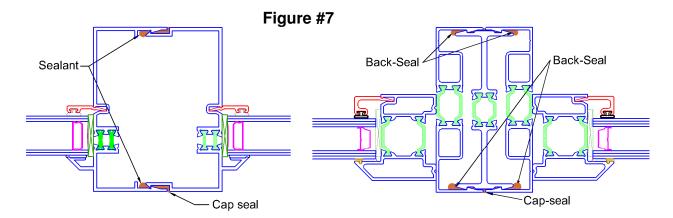
#### **Vertical Mullions**

- A. Vertical 3-piece mullions are typically attached to the head and sill of the rough opening with one or more mullion clips or angles. Graham supplies the fasteners to attach the clips to the mullion. The installer must supply the fasteners to attach the clips to the condition.
- B. Mullion anchor clips may, or may not, be required depending on the size of the window, and/or the design load requirements. Reference the project shop drawings, or contact the Engineering Department of Graham Architectural to determine when mullion clips are needed for each type of mullion.
- C. The mullion will need back-sealed to the window frames on the exterior, and capsealing is recommended.
- D. Mullion pressure plates should be back-sealed and cap-sealed, starting at the sill and continuing up at least 6". The pressure plates need to be attached to the mullion with the #10 screws supplied by Graham, through the pre-punched holes (See Figure #6).



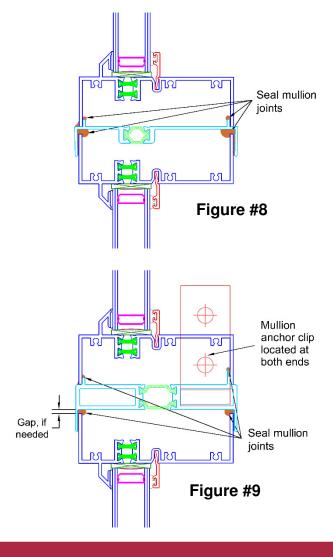


E. Self-mullions (male/female), zero mullions and 1/16" mullions need sealant applied to the interior and exterior legs of the jamb prior to final assembly. Self-mullions and zero mullions also need cap sealed on the exterior and on the interior starting at the sill and continuing up at least 6" (See Figure #7).



### Horizontal (Stack) Mullions

- A. Horizontal (stack) mullions need sealed to the frame of the window above and below. The exterior legs must be sealed, and Graham Architectural recommends that the interior legs are sealed (See Figure #8).
- B. Mullion anchor clips may be required depending on the size of the window, and/or the design load requirements. Reference the project shop drawings, or contact the Engineering Department of Graham Architectural to determine when mullion clips are needed for each type of stack mullion (See Figure #9).
- C. If multiple stack mullions are used in an opening, clearance will be needed between the stack mullion and the window below. Contact the Engineering Department of Graham Architectural for the clearance recommendations for each specific project.





#### **Guardian Panels**

Graham offers guardian panels, which are glazed panels that are installed into the interior glazing bead. They come in either pivoted (side hinged) or lift-in versions and can have blinds in between the guardian panel and the window glazing. The blinds can be pivoted but cannot be raised or lowered once the guardian panel is closed. The blinds have to be lowered by the installer before the panel is closed. These are the instructions for dealing with these panels and the blinds.

#### **General Instructions:**

- A. NEVER lift the window with suctions cups on the guardian panel.
- B. If the window has blinds, the blinds will be secured in the raised position with either rubber bands or zip-ties. DO NOT remove the rubber bands or zip-ties until the windows are installed.

#### Lift-in Guardians:

- A. Lift-in guardians are sometimes shipped separately from the window. If it is installed in the window, the panel will have to be removed to lower the blind.
- B. If there are blinds, they will be attached to the windows frame or vent. Hold onto the pull string, and then remove the rubber bands or zip-ties and carefully lower the blind until it is at the bottom of the windows frame or vent.
- C. Make sure there are setting blocks in the bottom channel that the guardian sits in.
- D. Lift the top of the panel into the top channel and rotate the guardian panel into the frame or vent.
- E. Lower the panel into the bottom channel and install the set screw into the top channel.

### **Pivot Guardians:**

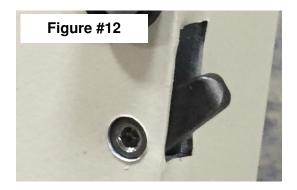
- A. Once the windows are installed, use a hex key to turn the locking pawls ½ turn to open the panels (See Figure #12).
- B. Hold onto the pull string, and then remove the rubber bands or zip-ties. Carefully lower the blind until it is at the bottom of the panel.
- C. Close the panel and lock the locking pawls.



Figure #10



Figure #11





### Cleaning

- A. After a window has been exposed to the conditions at a construction site, the window will need to be inspected and cleaned.
- B. Inspect the window for damage and missing parts. Damage from the construction trades, including exposure to alkaline products (e.g. stucco and mortar), acidic cleaners, and weld splatter may require replacement of the entire window. The Graham warranty does not cover these types of damage.
- C. The interior and exterior can be cleaned using a mild detergent mixed with water, or mild cleaning agents. Do not use aggressive organic solvents such as chlorine bleach, grease removers, or nail polish remover. The mixture will then need to be rinsed with clean water. DO NOT USE AGGRESSIVE ALKALINE, ACIDIC, OR ABRASIVE CLEANERS.
- D. Commercial glass cleaners can be used to clean the glass. Do not use abrasive cleaners to clean the glass. DO NOT USE SHARP METAL OBJECTS (SUCH AS A RAZOR BLADE) TO SCRAPE THE GLASS.

